

Returns Form

How to return your items

1

Go to childrensalon.com and sign in to 'My Account' and go to 'My Orders'. Click on the order and select 'Return or Exchange items'.

2

Click on the items you wish to return and select the reason for return.

3

Once you have completed the return, write your reference number below.

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4

Pack this **return form and items** inside the same box. Items must be returned in original, undamaged condition, with all labels, hangers and shoe boxes.

5

Peel off the return label and stick it on the box. Now you can send it back to us.

NEED HELP?

childrensalon.com/help

info@childrensalon.com

+44 (0) 1892 779 110

Important

Please do not send your returns with FedEx or TNT.

We are unable to accept these and your return would be sent back to you.

Items must be returned in original, undamaged condition.

Labels, hangers, designer boxes and shoe boxes must be included.

Send us your return within 21 days of receiving your order.

Take your parcel into a post office for tracking and proof of delivery.

This is completely free! Please keep your receipt until you hear from us.

Your Free UK Returns Label

